Cases come from many sources: former clients, social service agencies, news coverage, private lawyers, Legal Aid of North Carolina, and staff at the Wake Forest University Baptist Medical Center. People aged 60 or over, with low to moderate incomes, may become clients. They may own a home and have some savings. The financial criterion is a function of the federal poverty guidelines. The Clinic serves people in Forsyth and the surrounding counties. Students may only give legal advice to people who have been accepted as Clinic clients. They may not give legal advice to callers, students, or university employees.